



STAFF PHONE LISTING

All extensions can be dialed from our main number 413-736-3163

All Staff have voice mail boxes attached to their extensions and they are responsible for returning your calls within 24 hours

If your call is an emergency please dial your surgeons coordinators extension (ext) first if they do not pick up then please dial zero. This is for emergencies only.

- **SURGEON'S COORDINATORS**
 - The Surgeon's Coordinators schedule appointments, special tests, lab tests and surgical procedures for each surgeon.
 - Dr Albert I. Alexander Coordinator is Anne at ext 316
 - Dr Viriato M. Fiallo's Coordinator is Cheryl at ext 318
 - Dr Burritt L. Haag III Coordinator is Carolyn at ext 315
 - Dr Michael P. Albert Coordinator is Anne at ext 316

- **INSURANCE QUESTIONS**
 - Insurance questions please call the following staff
 - Melissa at ext 317 - Bariatric insurance questions only
 - Delise at ext 313 – General insurance questions only

- **WEIGHT LOSS OR BARIATRIC PROGRAM STATUS**
 - There are three staff members who can help you with this question
 - Raquel at ext 314
 - Melissa at ext 317
 - Aja at ext 319
 - Our team will be contacting you when we receive the individual reports from your PCP, Dietician and Psychiatry.

- **WEIGHT LOSS OR BARIATRIC SUPPORT GROUP REGISTRATION**
 - To register for support groups you may call the following
 - Raquel at ext 314 and leave a voice message with your full name and date and time of meeting you want to attend.

- **GENERAL QUESTIONS**
 - Brian at ext 312
 - Patty at ext 310
 - Sam at ext 311